

# UZAIR HASSAN (FInstLM) (FCMI)



## **Experience:**

- Over 36 years of experience (Banker 18 years / Facilitator 18 years)
- Senior Management Consultant / Facilitator / Entrepreneur
- Created the Emiratization Development Program for a large multinational bank in UAE
- Was Manager Learning & Development for an international bank. Had a regional focus
- Sr. Management Consultant with one of the world's largest consultancy & training co's
- Trained delegates from over 30 different industries
- Based in UAE for over 30 years
- Trained / Consulted across 15 different countries

## **Certifications:**

- Certified facilitator for ICOSA® (International Customer Service Association)
- Certified Facilitator of Situational Leadership®.
- Certified facilitator for Daniel Pinks "Drive" workshops
- Certified Six Sigma Black Belt (CSSBB) & Certified investment consultant (UK)
- Licensed NLP Business Practitioner
- Quality Management Systems (QMS) ISO 9001:2000 Lead Quality Auditor (LQA)

## **Expertise:**

Experiential Teambuilding (Activity based), Leadership / Management / Supervisory development, Customer Service/Sales Excellence, Implementation of lessons learnt

## **Involvement:**

- Member of Mensa
- *Fellow* of the Institute of Leadership and Management (ILM – UK)
- *Fellow* of the Chartered Management Institute (CMI – UK)
- Advisor to the American Leadership Board (ALB)
- Approved instructor-Globally recognized organization of choice for the banking industry
- Endorsed over 2000 times by professionals on LinkedIn for his expertise
- Member: National Association of Sales Professionals / American Leadership Development Association
- He was a professor teaching the Executive MBA program at a large university in UAE

## **Consulted for or trained global multinational names that include:**

American Express, Pepsi, Nokia / Siemens, Daimler, G.E., Le' Meridien Hotels, Maersk, YSL, Danfoss, Merck, Geant supermarkets, Abbott. Regionally & locally, ENOC/EPPCO, EGA, Tatweer, Etisalat, Seven Seas Computers, Emirates NBD, du, Tamweel, Dubai Healthcare City, Empower, MAF Group, ADCB, Emirates Islamic Bank etc.

**Able to offer:** American Accredited certificates, Canadian Customer Service Certifications & UK accredited certificates / degrees / diplomas + Online competency based assessments, online coaching, Online business simulations etc.

Uzair has worked in the national as well as the multi-national arenas & has a firm grasp of the multi-cultural requirements of the region.